

Centric Software Sub-Processor List			
Name	Location	Nature and Type of Services	Centric Software Products
Amazon Web Services, Inc.	USA	Hosting Services	PLM, Pricing, CMI, VIP, Personalization
Amazon Web Services EMEA SARL	Luxembourg	Hosting Services	PXM (Contentserv), ShoppingFeed, ShoppingFlux
Atlassian, Inc.	USA	Collaboration and development tools (Jira, Confluence) used by Centric Software technical support & Consulting Services notably for project tracking and customer support ticketing	All product lines
Atlassian Pty Ltd.	Australia	Collaboration and development tools (Jira, Confluence) used by Centric Software technical support & Consulting Services notably for project tracking and customer support ticketing	PLM, CMI
CloudFlare Germany GmbH	Germany	CDN, performance optimization, and security services used to protect and accelerate web applications, including DDoS mitigation, secure content delivery, and web traffic monitoring	PXM (Contentserv)
Confluent, Inc.	USA	Hosting Services	Pricing
CrowdStrike, Inc.	USA	Endpoint Detection and Prevention for Centric infrastructure	All product lines
Databricks Inc.	USA	To support data analytics, reporting	Pricing
Datadog, Inc.	USA	Cloud-based monitoring and analytics platform (infrastructure and application performance monitoring, log management, alerting, dashboards)	PLM, Pricing
Digital BH 800, LLC (Digital Realty)	USA (with global data center facilities)	Hosting Services	PLM
ElasticSearch B.V.	The Netherlands	Search and analytics engine used for indexing, search, and log analytics	PLM, VIP, Personalization

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Name	Location	Nature and Type of Services	Centric Software Products
Encora, Inc.	USA	IT and Consulting Services	PLM, VIP, Personalization
Equinix, Inc.	USA	Infrastructure automation and secrets management tools used for Centric Software's infrastructure	Pricing, VIP, Personalization
Fit Retail GmbH	Germany	IT and Consulting Services	PLM
Fit Retail SAS	France	IT and Consulting Services	PLM
FoodChain ID, Inc.	United States (with affiliates in EU and UK)	Compliance and certification services for food safety, sustainability, ESG, and supply chain management	PLM
Functional Software, Inc. d/b/a Sentry	USA	Application monitoring and error tracking platform (captures application logs, error events, and performance data)	VIP, Personalization
GoCardless SAS	France	Payment processing services used to collect and manage recurring payments and direct debits from customers, providing a secure and automated solution for subscription and billing operations	ShoppingFeed, ShoppingFlux
Google Asia Pacific Pte. Ltd.	Singapore	Hosting Services	PLM, VIP, Personalization
Google Ireland Ltd.	Ireland	Hosting Services	PLM, VIP, Personalization
Google LLC	USA	Hosting Services	PLM, VIP, Personalization
Hashicorp, Inc.	USA	Infrastructure automation and secrets management tools used for Centric Software's infrastructure	Pricing, VIP, Personalization
HubSpot, Inc.	USA	Cloud-based customer relationship management (CRM) platform	ShoppingFeed, ShoppingFlux
Intercom, Inc.	USA	Cloud-based customer communication, support, and engagement platform	CMI
Kripya Engineering Private Ltd.	India	Off-shore Centric Software Technical Support	PLM

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Liveblocks Inc.	USA	Real-time collaboration infrastructure	VIP, Personalization
Microsoft Corporation	USA	1. Productivity services (Office 365 for collaboration, Exchange/Outlook, Teams) 2. Hosting Services	1. All products 2. PLM, Planning, VIP, Personalization
Mixpanel, Inc.	USA	Product analytics platform providing user behavior tracking, event analysis, and insights to support data-driven decision-making	CMI
MongoDB, Inc.	Ireland	Database Hosting and Management	Pricing
Product Experience Solutions GmbH	Germany	Development of software products and consulting services within the product experience domain, particularly in integration with PIM/DAM systems	PXM (Contentserv)
POPmarket Inc.	USA	Digital asset management and marketplace services (storage, distribution, licensing of creative/brand assets)	VIP, Personalization
Pulumi Corporation	USA	Infrastructure as Code platform (IaC) for cloud resource provisioning and automation	VIP, Personalization
Rackspace US, Inc.	USA	Hosting Services	PLM
SaSG GmbH & Co.KG	Germany	Hosting Services	PXM (Contentserv)
Stripe, Inc.	Ireland	Payment processing services used to collect and manage recurring payments and direct debits from customers, providing a secure and automated solution for subscription and billing operations	ShoppingFeed, ShoppingFlux
Ziflow Ltd.	USA	Online proofing and creative collaboration platform (content review, commenting, approvals)	PLM

In addition, the following Centric Software Affiliates may serve as Sub-processors for the purpose of delivering the Software and Services, but only to the extent that their duly authorized employees require access to Customer Personal Data in the course of such provision.

Centric Software Subsidiary List		
Sub-processor	Location	Services
Centric Software, Inc.	910 E. Hamilton Avenue, Suite 200, Campbell, CA 95008 USA	Research & Development (R&D) for product design and improvement; Technical Support and customer success services; Marketing activities; provision of Email and collaboration services for customer communications; plus development, configuration, hosting, implementation, and maintenance of Centric Software solutions
Centric Software SAS	27 avenue de l'Opéra 75001 Paris France	
Centric Software GmbH	Westendstraße 28, 60325 Frankfurt am Main Germany	
Centric Software Italia S.R.L.	Via Giuseppe Compagnoni n. 13 20129 Milan (MI) Italy	
Centric Software Spain S.L	López de Hoyos 42. Madrid 28006 Spain	
Centric Software Limited	Suite 4, 7th Floor 50 Broadway London SW1H 0D United Kingdom	
Centric Software (Brazil) Ltda	Avenida Paulista, 2300 - Piso Pilotis - Bela Vista São Paulo - SP, 01310-300 Brazil	
CSI Software Ltd.	#600-777 Hornby Street Vancouver, BC V6Z 1B4, Canada	
Centric Software (Shanghai) Ltd	Room 2712-2715, 161 East Lu Jia Zui Road Pilot Free Trade Zone Shanghai China	
Centric Software HK Limited	6/F, Manulife Place, 348 Kwun Tong Road, Kowloon Hong Kong	
Centric Software KK	Nishi-shinjuku Mizuma Building 6F, 3-3-13, Nishi-shinjuku, Shinjuku-ku Tokyo 160-0023 Japan	
Centric Software Korea Limited	16F, 396 Seocho-daero, Seocho-gu Seoul South Korea	

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Centric Software S. de R.L. de C.V.	Av. Paseo de la Reforma 295, Piso 8, Colonia Cuauhtémoc, Delegación Cuauhtémoc, C.P. 06500 Ciudad de México Mexico	Research & Development (R&D) for product design and improvement; Technical Support and customer success services; Marketing activities; provision of Email and collaboration services for customer communications; plus development, configuration, hosting, implementation, and maintenance of Centric Software solutions
Centric Software Technologies Private Limited	Unit 602 Almonte IT park, Rakshak Nagar, near Reliance smart, Village Kharadi, Pune - 411014, Maharashtra, India	
Contentserv Corp.	855 El Camino Real, ste 13A-253, Palo Alto, CA 94301, USA	
Contentserv Benelux N.V.	Duwijkstraat 17, 2500 Lier, Belgium	
CS Holding GmbH	Reutfeld 1, 85296 Rohrbach, Germany	
Contentserv GmbH	Reutfeld 1, 85296 Rohrbach, Germany	
Centric Software Technologies Pvt Ltd	Unit 602 Almonte IT park Rakshak Nagar, near Reliance Smart, Village Kharadi 9 DRD Pune - 411 014, Maharashtra, INDIA	
Contentserv Inc.	21F Shiroyama Trust Tower 4-3-1 Toranomon, Minato Ku Tokyo 105-6021, Japan	
Contentserv B.V.	Kraanspoor 50, 1033 SE Amsterdam The Netherlands	
Contentserv Technologies UNIPessoal LDA.	Rua Vasco da Gama, 22 - 1º 8000-442 Faro, Portugal	
Contentserv Swiss GmbH	Kloten Switzerland / The Circle 6 8058 Zurich, Switzerland	
Shopping Feed Inc.	1201 Orange Street. Suite 600, Wilmington, DE 19801	
Shopping Flux SAS	35 rue de la Gare 94230 Cachan, France	

Last Updates Summary

In the event of question in relation to the updates to the Sub-processor List, please contact privacy@centricsoftware.com

Date	Summary
November 2025	Inclusion of new Sub-processors