

| Centric Software Sub-Processor List  |                                          |                                                                                                                                                                                      |                                               |
|--------------------------------------|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|
| Name                                 | Location                                 | Nature and Type of Services                                                                                                                                                          | Centric Software Products                     |
| Amazon Web Services, Inc.            | USA                                      | Hosting Services                                                                                                                                                                     | PLM, Pricing, CMI, VIP, Personalization       |
| Amazon Web Services EMEA SARL        | Luxembourg                               | Hosting Services                                                                                                                                                                     | PXM (Contentserv), ShoppingFeed, ShoppingFlux |
| Atlassian, Inc.                      | USA                                      | Collaboration and development tools (Jira, Confluence) used by Centric Software technical support & Consulting Services notably for project tracking and customer support ticketing  | All product lines                             |
| Atlassian Pty Ltd.                   | Australia                                | Collaboration and development tools (Jira, Confluence) used by Centric Software technical support & Consulting Services notably for project tracking and customer support ticketing  | PLM, CMI                                      |
| CloudFlare Germany GmbH              | Germany                                  | CDN, performance optimization, and security services used to protect and accelerate web applications, including DDoS mitigation, secure content delivery, and web traffic monitoring | PXM (Contentserv)                             |
| Confluent, Inc.                      | USA                                      | Hosting Services                                                                                                                                                                     | Pricing                                       |
| CrowdStrike, Inc.                    | USA                                      | Endpoint Detection and Prevention for Centric infrastructure                                                                                                                         | All product lines                             |
| Databricks Inc.                      | USA                                      | To support data analytics, reporting                                                                                                                                                 | Pricing                                       |
| Datadog, Inc.                        | USA                                      | Cloud-based monitoring and analytics platform (infrastructure and application performance monitoring, log management, alerting, dashboards)                                          | PLM, Pricing                                  |
| Digital BH 800, LLC (Digital Realty) | USA (with global data center facilities) | Hosting Services                                                                                                                                                                     | PLM                                           |
| ElasticSearch B.V.                   | The Netherlands                          | Search and analytics engine used for indexing, search, and log analytics                                                                                                             | PLM, VIP, Personalization                     |

| Centric Software Sub-Processor List    |                                              |                                                                                                                                                                                               |                               |
|----------------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| Name                                   | Location                                     | Nature and Type of Services                                                                                                                                                                   | Centric Software Products     |
| Encora, Inc.                           | USA                                          | IT and Consulting Services                                                                                                                                                                    | PLM, VIP, Personalization     |
| Equinix, Inc.                          | USA                                          | Infrastructure automation and secrets management tools used for Centric Software's infrastructure                                                                                             | Pricing, VIP, Personalization |
| Fit Retail GmbH                        | Germany                                      | IT and Consulting Services                                                                                                                                                                    | PLM                           |
| Fit Retail SAS                         | France                                       | IT and Consulting Services                                                                                                                                                                    | PLM                           |
| FoodChain ID, Inc.                     | United States (with affiliates in EU and UK) | Compliance and certification services for food safety, sustainability, ESG, and supply chain management                                                                                       | PLM                           |
| Functional Software, Inc. d/b/a Sentry | USA                                          | Application monitoring and error tracking platform (captures application logs, error events, and performance data)                                                                            | VIP, Personalization          |
| GoCardless SAS                         | France                                       | Payment processing services used to collect and manage recurring payments and direct debits from customers, providing a secure and automated solution for subscription and billing operations | ShoppingFeed, ShoppingFlux    |
| Google Asia Pacific Pte. Ltd.          | Singapore                                    | Hosting Services                                                                                                                                                                              | PLM, VIP, Personalization     |
| Google Ireland Ltd.                    | Ireland                                      | Hosting Services                                                                                                                                                                              | PLM, VIP, Personalization     |
| Google LLC                             | USA                                          | Hosting Services                                                                                                                                                                              | PLM, VIP, Personalization     |
| Hashicorp, Inc.                        | USA                                          | Infrastructure automation and secrets management tools used for Centric Software's infrastructure                                                                                             | Pricing, VIP, Personalization |
| HubSpot, Inc.                          | USA                                          |                                                                                                                                                                                               | ShoppingFeed, ShoppingFlux    |
| Kripya Engineering Private Ltd.        | India                                        | Off-shore Centric Software Technical Support                                                                                                                                                  | PLM                           |
| Liveblocks Inc.                        | USA                                          | Real-time collaboration infrastructure                                                                                                                                                        | VIP, Personalization          |

| Centric Software Sub-Processor List |          |                                                                                                                                                                                               |                                                           |
|-------------------------------------|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| Name                                | Location | Nature and Type of Services                                                                                                                                                                   | Centric Software Products                                 |
| Microsoft Corporation               | USA      | 1. Productivity services (Office 365 for collaboration, Exchange/Outlook, Teams)<br>2. Hosting Services                                                                                       | 1. All products<br>2. PLM, Planning, VIP, Personalization |
| MongoDB, Inc.                       | Ireland  | Database Hosting and Management                                                                                                                                                               | Pricing                                                   |
| Product Experience Solutions GmbH   | Germany  | Development of software products and consulting services within the product experience domain, particularly in integration with PIM/DAM systems                                               | PXM (Contentserv)                                         |
| POPmarket Inc.                      | USA      | Digital asset management and marketplace services (storage, distribution, licensing of creative/brand assets)                                                                                 | VIP, Personalization                                      |
| Pulumi Corporation                  | USA      | Infrastructure as Code platform (IaC) for cloud resource provisioning and automation                                                                                                          | VIP, Personalization                                      |
| Rackspace US, Inc.                  | USA      | Hosting Services                                                                                                                                                                              | PLM                                                       |
| SaSG GmbH & Co.KG                   | Germany  | Hosting Services                                                                                                                                                                              | PXM (Contentserv)                                         |
| Stripe, Inc.                        | Ireland  | Payment processing services used to collect and manage recurring payments and direct debits from customers, providing a secure and automated solution for subscription and billing operations | ShoppingFeed, ShoppingFlux                                |
| Ziflow Ltd.                         | USA      | Online proofing and creative collaboration platform (content review, commenting, approvals)                                                                                                   | PLM                                                       |

In addition, the following Centric Software Affiliates may serve as Sub-processors for the purpose of delivering the Software and Services, but only to the extent that their duly authorized employees require access to Customer Personal Data in the course of such provision.

| Centric Software Subsidiary List |                                                                                                      |                                                                                                                                                                                                                                                                                                                            |
|----------------------------------|------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Sub-processor                    | Location                                                                                             | Services                                                                                                                                                                                                                                                                                                                   |
| Centric Software, Inc.           | 910 E. Hamilton Avenue, Suite 200,<br>Campbell, CA 95008<br>USA                                      | Research & Development (R&D) for product design and improvement; Technical Support and customer success services; Marketing activities; provision of Email and collaboration services for customer communications; plus development, configuration, hosting, implementation, and maintenance of Centric Software solutions |
| Centric Software SAS             | 27 avenue de l'Opéra<br>75001 Paris<br>France                                                        |                                                                                                                                                                                                                                                                                                                            |
| Centric Software GmbH            | Westendstraße 28,<br>60325 Frankfurt am Main<br>Germany                                              |                                                                                                                                                                                                                                                                                                                            |
| Centric Software Italia S.R.L.   | Via Giuseppe Compagnoni n. 13<br>20129 Milan (MI)<br>Italy                                           |                                                                                                                                                                                                                                                                                                                            |
| Centric Software Spain S.L       | López de Hoyos 42.<br>Madrid 28006<br>Spain                                                          |                                                                                                                                                                                                                                                                                                                            |
| Centric Software Limited         | Suite 4, 7th Floor<br>50 Broadway<br>London SW1H 0D<br>United Kingdom                                |                                                                                                                                                                                                                                                                                                                            |
| Centric Software (Brazil) Ltda   | Avenida Paulista, 2300 - Piso Pilotis - Bela Vista<br>São Paulo - SP, 01310-300<br>Brazil            |                                                                                                                                                                                                                                                                                                                            |
| CSI Software Ltd.                | #600-777 Hornby Street<br>Vancouver, BC V6Z 184,<br>Canada                                           |                                                                                                                                                                                                                                                                                                                            |
| Centric Software (Shanghai) Ltd  | Room 2712-2715, 161 East Lu Jia Zui Road<br>Pilot Free Trade Zone<br>Shanghai<br>China               |                                                                                                                                                                                                                                                                                                                            |
| Centric Software HK Limited      | 6/F, Manulife Place, 348 Kwun Tong Road,<br>Kowloon<br>Hong Kong                                     |                                                                                                                                                                                                                                                                                                                            |
| Centric Software KK              | Nishi-shinjuku Mizuma Building 6F, 3-3-13,<br>Nishi-shinjuku, Shinjuku-ku<br>Tokyo 160-0023<br>Japan |                                                                                                                                                                                                                                                                                                                            |
| Centric Software Korea Limited   | 16F, 396 Seocho-daero, Seocho-gu<br>Seoul<br>South Korea                                             |                                                                                                                                                                                                                                                                                                                            |

| Centric Software Subsidiary List              |                                                                                                                       |                                                                                                                                                                                                                                                                                                                            |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Sub-processor                                 | Location                                                                                                              | Services                                                                                                                                                                                                                                                                                                                   |
| Centric Software S. de R.L. de C.V.           | Av. Paseo de la Reforma 295, Piso 8, Colonia Cuauhtémoc, Delegación Cuauhtémoc, C.P. 06500 Ciudad de México Mexico    | Research & Development (R&D) for product design and improvement; Technical Support and customer success services; Marketing activities; provision of Email and collaboration services for customer communications; plus development, configuration, hosting, implementation, and maintenance of Centric Software solutions |
| Centric Software Technologies Private Limited | Unit 602 Almonte IT park, Rakshak Nagar, near Reliance smart, Village Kharadi, Pune - 411014, Maharashtra, India      |                                                                                                                                                                                                                                                                                                                            |
| Contentserv Corp.                             | 855 El Camino Real, ste 13A-253, Palo Alto, CA 94301, USA                                                             |                                                                                                                                                                                                                                                                                                                            |
| Contentserv Benelux N.V.                      | Duwijkstraat 17, 2500 Lier, Belgium                                                                                   |                                                                                                                                                                                                                                                                                                                            |
| CS Holding GmbH                               | Reutfeld 1, 85296 Rohrbach, Germany                                                                                   |                                                                                                                                                                                                                                                                                                                            |
| Contentserv GmbH                              | Reutfeld 1, 85296 Rohrbach, Germany                                                                                   |                                                                                                                                                                                                                                                                                                                            |
| Centric Software Technologies Pvt Ltd         | Unit 602 Almonte IT park Rakshak Nagar, near Reliance Smart, Village Kharadi 9 DRD Pune - 411 014, Maharashtra, INDIA |                                                                                                                                                                                                                                                                                                                            |
| Contentserv Inc.                              | 21F Shiroyama Trust Tower 4-3-1 Toranomon, Minato Ku Tokyo 105-6021, Japan                                            |                                                                                                                                                                                                                                                                                                                            |
| Contentserv B.V.                              | Kraanspoor 50, 1033 SE Amsterdam The Netherlands                                                                      |                                                                                                                                                                                                                                                                                                                            |
| Contentserv Technologies UNIPESAOAL LDA.      | Rua Vasco da Gama, 22 - 1º 8000-442 Faro, Portugal                                                                    |                                                                                                                                                                                                                                                                                                                            |
| Contentserv Swiss GmbH                        | Kloten Switzerland / The Circle 6 8058 Zurich, Switzerland                                                            |                                                                                                                                                                                                                                                                                                                            |
| Shopping Feed Inc.                            | 1201 Orange Street. Suite 600, Wilmington, DE 19801                                                                   |                                                                                                                                                                                                                                                                                                                            |
| Shopping Flux SAS                             | 35 rue de la Gare 94230 Cachan, France                                                                                |                                                                                                                                                                                                                                                                                                                            |

### **Last Updates Summary**

In the event of question in relation to the updates to the Sub-processor List, please contact [privacy@centricsoftware.com](mailto:privacy@centricsoftware.com)

| Date           | Summary                         |
|----------------|---------------------------------|
| September 2025 | Inclusion of new Sub-processors |