

Contentserv Group Sub-Processor List

| Name | Address | Nature and Type of Services | Personal Data Processed | Location of Processing | Legal Basis for International Transfer |
|---|--|---|--|---------------------------|--|
| Amazon Web Services EMEA SARL | 38 Avenue John F. Kennedy, L-1855 Luxembourg | Hosting Services | Names, email addresses; data provided by Customer | Germany | EU-US DPF; SCCs; BCRs; Encryption at rest (optional) |
| Contentserv Technologies Private Limited | Unit 602 Almonte IT park, Rakshak Nagar, near Reliance smart, Village Kharadi, Pune - 411014, Maharashtra, India | Services under the SLA | Emails; Customer- provided data | Europe only | SCCs and intra-group agreement |
| Contentserv Technologies LDA | R. Vasco da Gama, 22 - 1°, 8000-442 Faro, Portugal | Services under the SLA | Emails; Customer- provided data | Europe only | SCCs and intra-group agreement |
| CloudFlare Germany GmbH | Rosental 7, 80331 Munich, Germany | CDN and security services | IP address, browser/device information, user activity | Based on user location | SCCs and supplementary measures (if applicable) |
| SaSG GmbH & Co.KG | Kapplweg 12, 86511 Schmiechen, Germany | System maintenance and support | Emails; Customer- provided data | Germany | DPA; No international transfer outside the EU |
| Product Experience Solutions GmbH | Bürgermeister-Jakob-Str. 1a, 85640 Putzbrunn, Germany | Provision of the Product Experience Hub | Emails; Customer- provided data | Germany | DPA; No international transfer outside the EU |
| Other Contentserv Group entities may also act as Sub-Processors | | | | | |